

Elderly Protection Services

Report Abuse, Neglect, or Exploitation

Adult Protective Services (APS) Facility Investigations

APS investigates allegations of abuse, neglect, and exploitation in facilities that care for adults including: private homes, adult foster homes (with 3 or fewer consumers), unlicensed room and board, state facilities and community centers that serve people with mental illness or intellectual disabilities, home health agency staff, exploitation in nursing homes when the alleged perpetrator is someone outside the facility.

Abuse Hotline for APS Facility Investigations: 800.647.7418

Texas Department of Aging and Disability Services (DADS)

Nursing homes, assisted living facilities, private ICF/MR, adult day care
Complaints (reports of abuse): 800.458.9858
Nursing Home Information: 800.252.8016

Texas Department of State Health Services (DSHS)

Hospitals, psychiatric hospitals (including private psychiatric facilities), and various other medical facilities
Complaints: 888.973.0022

Texas Council on Family Violence

Domestic Violence Hotline: 800.799.7233 (800.799.SAFE)